

HEALTH SCRUTINY COMMITTEE

6 January 2020

Title: Where to go for Urgent Care	
Report of the Head of Communications and Engagement, Barking and Dagenham, Havering and Redbridge CCGs	
Open Report	For Information
Wards Affected: None	Key Decision: No
Report Author: Melissa Hoskins, Head of Communications and Engagement, Barking and Dagenham, Havering and Redbridge CCGs	Contact Details: E-mail: melissa.hoskins@nhs.net
Summary The presentation at Appendix 1 will be delivered by Melissa Hoskins, Head of Communications and Engagement, Barking and Dagenham, Havering and Redbridge CCGs to update the Health Scrutiny Committee on: <ul style="list-style-type: none">• Work undertaken to engage local people and communicate urgent care services - follows the public consultation on community urgent care services in 2018; and• The winter communications campaign and how this is being delivered by partners across north east London, including Barking and Dagenham.	
Recommendation(s) The Health Scrutiny Committee is recommended to note the report and ask questions of the officers to obtain a better understanding of the work undertaken to engage local people and communicate urgent care services and the winter communications campaign.	
Reason(s) This report and presentation allows the Committee to put questions to the CCG on urgent care and the winter communications campaign.	

Public Background Papers Used in the Preparation of the Report: None

List of appendices:

Appendix 1 – Presentation: Where to go for Urgent Care